

# Are You Okay?



The Bedford Police Department would like to thank the citizens and organizations in the community who have donated time and money to support the “Are You Okay?” program. This support was instrumental in the program’s implementation, as well as helping us maintain our mission of keeping our community members safe.

A telephone reassurance program  
sponsored by the Bedford Police  
Department

## ***What is "Are You O.K.?"***

The "Are You O.K.?" Program is an electronic reassurance system implemented for Bedford residents who are elderly, homebound, or medically disabled - either on a permanent or long-term basis (regardless of age) to help guarantee their well-being and safety. It allows qualified residents to register with the Bedford Police Department to receive an automated phone call daily at their home. This is a free service for residents of Bedford. The program can be used with other programs in which the participant is enrolled.

## ***How does it work?***

When you become a subscriber to the program, you decide at what time you'd like to be called - between 7:00am and 10:00am seven days a week. When you answer the telephone an automated message will ask that you respond by saying that you are OK. If your telephone line is busy, or if there is no answer, the system will call back two more times. If there is still no answer your data sheet will print out at the police department dispatch center and an emergency response will begin.

## ***How do I enroll in the program?***

Interested residents may pick up an application to register at the Bedford Police Department or at the Bedford Town Offices. Once an application is filed, a member of the Bedford Police Department will contact you to set up a time to meet with you to officially enroll you in the program and answer any questions you may have. If you have any questions about this service, please contact the Bedford Police Department at 472-5113.

# **Frequently Asked Questions about "Are You Okay?"**

## **Is "Are You Okay?" For Me?**

If you are a senior citizen, you are disabled, or you feel you would benefit from daily contact with the Bedford police, then "Are You Okay" is for you.

## **Why Should I Sign Up For "Are You Okay"?**

The system is designed to help us stay in touch with our seniors and disabled citizens who live alone. Many adult children of seniors already telephone their parents daily to check on their well being. This system does the same thing, as an added reassurance.

## **What If I Go Away On Vacation or Have An Appointment?**

No problem. Just call us before you leave with the dates you will be gone. The system will not call again until you return.

## **What If I'm Already Using A Health Monitoring System, Like "Lifeline"?**

"Are You Okay" is not intended to replace any health monitors you're using now. In fact, it would not be a problem to use both systems. We do not want you to stop the service provided by the Lifeline system just to sign up for "Are You Okay?"

***If you have any additional questions, please contact  
the Bedford Police Department at 472-5113.***

# **“Are You Okay?” Program Qualifications**

- Must live in Bedford, NH.
- Must fill out “Are You Okay?” Application and meet with a member of the community policing division prior to enrollment.
- Must have a telephone, and be able to answer incoming calls.
- Cannot have an answering machine hooked up or voice mail service of any kind.
- Must have keys to the home in possession of immediate neighbors or with a relative in close proximity and available in the mornings.
- Must sign a waiver allowing a Bedford Police Officer to enter the home to check on occupant when computer is not answered on call.
- Must notify when he or she will not be home to answer the "Are you OK?" call.
- Elderly residents living alone (couples will be considered on a case by case basis) without daily contact with other persons, **OR**
- Homebound or medically disabled, either short term or long term (regardless of age).
- “Are You Okay?” can be used in unison with other medical alerts and alarms, and is not intended to replace any of these items.



# “Are You Okay?” Application

Bedford Police Department  
55 Constitution Dr.  
Bedford, NH 03110  
(603)472-5113

Subscriber Telephone No. (      )		Date		Site File Number	
<b>SUBSCRIBER INFORMATION</b>					
Last Name		First Name		M.I.	
Address		City		State Zip	
Date of Birth	Gender	Race	Height	Weight	
Hair Color	Eye Color	Identifying Marks			
Social Security No.		Driver's License/Identification No.		State Issuing DL/ID	
Vehicle Make/Model		Vehicle Year	Vehicle Color	Vehicle Plate No.	
<b>CLERGY &amp; DOCTOR INFORMATION</b>					
Doctor's Name				Doctor's Phone No.	
Clergy's Name				Clergy's Phone No.	
<b>IN CASE OF EMERGENCY, NOTIFY:</b>					
Name (Last, First, M.I.)			Name (Last, First, M.I.)		
Address			Address		
City, State, Zip Code			City, State, Zip Code		
Phone No.			Phone No.		
<b>NEXT OF KIN</b>					
Name (Last, First, M.I.)			Name (Last, First, M.I.)		
Address			Address		
City, State, Zip Code			City, State, Zip Code		
Phone No.			Phone No.		

**KEY & RESIDENCE INFORMATION**Is there a key on the premises? ☐ Yes ☐ No Location: \_\_\_\_\_

Key Holder Name (Last, First, M.I.)

Key Holder Name (Last, First, M.I.)

Address

Address

City, State, Zip Code

City, State, Zip Code

Phone No.

Phone No.

Do you have any pets? ☐ Yes ☐ No If yes, provide information below.

Type: \_\_\_\_\_ Location: \_\_\_\_\_

Do you live alone? ☐ Yes ☐ No If no, provide co-resident(s) information below.

Name(s): \_\_\_\_\_

**MEDICAL HISTORY**Are you able to walk? ☐ Yes ☐ No List physical impairments below.

Location of Medical History: \_\_\_\_\_

**REMARKS****ANSWERING MACHINE/VOICE MAIL SERVICE DISCLAIMER**

Initials I acknowledge that I have been informed by BPD representatives that in order to participate in the BPD's "Are You OK?" Program, and in order for the program to function properly, I cannot have an answering machine, voice mail or answering service of any kind that will pick up the daily automated "Are You OK?" telephone call placed to my home telephone.

Initials I understand that if I choose to use an answering machine, voice mail or answering service of any kind, that the program will not function properly, and I hereby release the BPD of all liability resulting from an answered "Are You OK?" call by any of the above listed services.

**WAIVER OF LIABILITY**

In consideration of my participation in a special service provided to me by the Bedford Police Department (BPD), which program includes that automated dialing of my residence telephone number on scheduled intervals every day, I hereby authorize and permit officers to gain access to my home by forced entry if reasonably necessary in order to confirm my health and safety.

I understand that there is an inherent risk of property damage whenever forced entry is necessary, and I am assuming all such risk. In the event BPD reasonably believes it necessary to force entry, I hereby waive all claims, demands or requests for repair or replacement costs of damage to my residence or other property including doors, windows, locks, furniture, and other fixtures and personal property of every kind, which damage results from such forced entry.

I further consent and agree to indemnify, hold harmless, release, discharge, covenant not to sue, and defend the Town of Bedford, the Bedford Police Department, and the employees, agents and representatives of each from and against all claims, damages, losses and expenses, including attorney's fees, by me, my heirs and assigns arising from my participation in the "Are You OK?" program.

I further understand that in order to withdraw from "Are You OK?" service, I must notify the BPD in writing.

Printed Name

Date

Signature